

## Comment Form Summary Updated May 3, 2017

### OVERVIEW OF CITY HALL COMMENT FORMS

As of May 3, 2017, the city has received 39 online comment forms and one submitted in paper format. Here is a breakdown:

35 residents and 5 non-residents completed the online form as of May 3. There's a nice spread of responses among newer and long-term residents.

0-5 year residents	9
6-10 year residents	3
11-20 year residents	10
21-30 year residents	6
31-40 year residents	3
<u>41 or more year residents</u>	<u>4</u>
TOTAL	35

### SUMMARY OF COMMENT FORMS BY QUESTION

#### 1. What is important to you about City Hall?

- Attractive addition in park-like setting, ease of finding offices, Farmers Market site.
- That empty lot looks horrible. Renting is a financial drain on the city.
- Some people did not like the cost so you need to keep that in mind and try and get previous no voters to get on board.
- Should have a permanent seat for our city's government and it should be in the center of our community.
- Should be a place where City Officials and staff can efficiently and effectively perform their duties.
- Functional for city services.
- Fiscal stewardship by not overpaying to lease operating space.
- Functional.
- Adequate or better for the needs of the city and its residents at a reasonable cost.
- Access to meeting space for community groups and residents in the new city hall.
- Convenience of services; inviting and welcoming; business needs of the city are met.
- Space availability for other functions such as MLT Annual Art Show, and other such functions.
- Sufficient conference and large meeting space - not just opening up council chambers.
- Accessible and resident friendly.
- Attractive, appropriately sized, and provides space for public use.
- Stop changing layouts. You should know what you need. Present that layout, put it up for a vote again. The residents of the city should realize that all of these delays are going to cost more in taxes with the delays. The original plan was that was put up on the first vote would have been finished and improved our downtown area. That's important because of the new businesses it will bring to our city. The improvements to our city streets and street lighting are looking good.
- Visible, accessible.
- Good purchase in being functional, efficient, worthy of our expenditure over the long term basis as needed by our city. This does not mean "minimal", but more like "suitable" given the size of the city and its likely future.
- Money is spent on a simple, safe and efficient place for city officials to work and that public spaces are easy to find.
- Sufficient free parking is key. Thinking ahead of what offices get the most foot traffic and placing those in the front of the building, etc.

**1. What is important to you about City Hall? (Continued)**

- Full service capabilities (e.g. all in one location) - often in other cities, one has to go to many locations for some services such as plan review, permit application(s), payments, etc. Also, efficient use of space (e.g. we hate the idea of rooms like council chambers being unused for anything but the occasional council meetings - multi-use/-purpose is important).
- Central to the core of Mountlake Terrace town center.
- It needs to be able to meet the needs of the city for many years to come.
- That's it fair!
- Functional, adequate space.
- Functional and enjoyable for workers and visitors; Promote civic interactions; Room for future growth.
- Don't have one, only a temporary one.
- Sidewalks to buildings, ramps, parking, landscaping, post box, signs, library return box, coffee area.
- Low cost, low overhead. Nothing fancy. Follow what PUD does: Every purchase is seen by management as potentially being transparent, so they are spartan in their spending. I hate seeing City Halls that are ornate or ooze the image of pretentiousness. I know the mayor and city council want to leave a legacy behind, but don't let it reflect on your spending.
- Services available in one location, ADA accessible, modern effective council chambers, meeting rooms, parking, safe & modern facilities for employees.
- Accessibility to city services, welcoming design.
- Welcoming, creative atmosphere. Sense of Place (looks and feels unlike every other City Hall), Sense that money was well-spent. Ease of wayfinding. Architectural uniqueness. Welcoming to our immigrant residents as well.
- Long-term financial stability for the City (owning City Hall instead of paying rent), efficient use of taxpayer funds, City Hall having the ability to function as City Hall with offices, meeting rooms, and other essential facilities.
- It is several blocks from my residence - so - obviously . . . much more traffic and auto congestion and parking difficulties.
- To be able to have services in one building and not be paying rent.
- The entrance should be as simple as possible (.ie.) a manned counter with directions to all services provided (location within the building).
- Have a place for city staff to conduct their business.

**2. From a customer standpoint, how can we improve the entrance, lobby and front counter areas to provide better service?**

- Entrance needs to be clearly signed, w/c accessible w/ comfortable lobby where the public can come and sit and read and see community information.
- Free wifi would be very cool and create a place to socialize around city issues and politics.
- Also, as a voice disabled person- it is very humiliating to stand opposite a glass wall and try to update my dog license in gestures. I'd like to renew my pet license online and not have to struggle to talk loud enough through glass at police station. (Submitted under what's important question)
- One stop for payments, permitting, pet licenses, tickets, etc. - informational hub (submitted under what's important question).
- More chairs, children's area, more private passport area.
- Better signage above your front counter. More seating and place for people to fill out forms. Perhaps a kiosk for online services.
- Having known some of the city's founders, it would be nice to tip the hat to some of them in the lobby in a display or some other way.
- Want to see there is someone there to wait on me, have a place to sit if I have to wait and somewhere I can fill out a form if need be. Oh yeah, a convenient restroom.
- Signs: if it is well-signed, it is easier for me.

**2. From a customer standpoint, how can we improve the entrance, lobby and front counter areas to provide better service? (Continued)**

- W/C (wheelchair) accessible, wifi connection in lobby.
- Plants & art displays from MLT school projects (largest single portion of my property taxes go to fund local schools so give them some wall space to show off what we are paying for)
- Large clean well-lit restrooms.
- Clear signage, counter dividers, etc. anything that makes it easier to know where you should go or who you should talk to.
- Build a city hall!
- Have a space where customer information is protected from public scrutiny.
- Accessibility on the first floor when you first walk in for the most used services seems logical. Seattle City Hall has kiosks on the first floor to pay traffic fines, etc. when you first walk in.
- Larger location; kiosks for making utility payments; include police administration in general front lobby counters.
- Entrance needs to be open, bright, easily accessible with those with ADA/mobility issues. Copier available to public for making copies as may be needed.
- Larger and more counter space for people to roll out plans, etc. Don't let people put their kids on the counter(s).
- Signage, table for people to complete passport, etc. applications, payment kiosk, small room/area for children while parents are paying bills, etc.
- Lots of greenery, natural lighting and perhaps a gentle fountain. And, to be able to sit down somewhere. A small coffee shop, perhaps?
- As long as it is bright and welcoming I will be happy.
- Bright open lobby area, with seating available, as well as tables to use for completing forms and documents. (Submitted under nice place to gather question)
- Small confidential meeting spaces available for sensitive discussions. (Submitted under nice place to gather question)
- Lobby and service counters should be decided by the city employees that have to man them.
- Reception, info desk easily identified.
- Should be on ground floor and easily accessible.
- Operating public phone in the lobby (and a change machine) and some padded waiting benches. City Hall should not be a place where people loiter, but there needs to be adequate space for people to wait for rides or be able to stay out of the elements until their bus arrives.
- Current configuration (and previous configuration in old, demolished facility) is satisfactory. Good signage, available information, seating, etc. have always been acceptable.
- In reality I've never been in city hall until recently and never was in there to conduct business. The current space seems adequate however it was not busy while I was there. Public Internet access would be nice.
- Not needed.
- No barriers other than counters. Elderly and people with disabilities should be able to use services easily. Also a Community Transit bus stop. Lots of places to sit down, fill out forms, wait, etc.
- Looks good to me, very functional and friendly.
- Doors that are easy to open (not heavy), landscaping, student art, artwork, local photographs, comfortable seating, wireless internet connection.
- Basic stuff: Front desk person, non-slip floors (not glossy tiles), water fountain, chairs, signs.
- ADA accessibility, good signage.
- Ease of orientation through architectural space, simplified signage, welcoming reception space. Natural lighting where possible. Use of color to warm the space. Artwork that reflects the community (perhaps from the schools). Customer service training for all floor staff.

**2. From a customer standpoint, how can we improve the entrance, lobby and front counter areas to provide better service? (Continued)**

- No improvements needed. Get in and get out should be the motto for the lobby and front counter, and the MLT staff do a fantastic job providing great customer service. Huge lobbies are for abysmal service providers.
- Public bathrooms!
- Simple concept, less customized details, low maintenance. I'm sure there will be signage so I'm not too stressed out about how much space I have around me to ask a question or pay a bill etc.
- The main lobby should simply have a manned counter with directions to the locations of the various department within the building so avoid an overcrowded front lobby counter space (just that, avoid overcrowding in the lobby area and avoid multiple services which bogs down the receptionist).
- Keep it simple.

**3. If you've attended a City Council meeting, how can we improve the look and design of the Council Chambers?**

- Artwork.
- More screens and bigger so audience can see monitors.
- Current room is fine. Size is fine for City Council meetings and appears many more chairs could be added if need be.
- Stop renting them
- Council chambers are fine the way they are but a better sound/recording system would probably be a bonus.
- More seating, ability to broadcast/audio and video of meetings. Shoreline City Hall's chambers are a good example. Maybe MLT doesn't need that large of a space, but half that size could work.
- Better sound system; padded seat chairs for more comfort - those with back issues cannot tolerate sitting for long meetings.
- Greenery, natural lighting and comfortable seating.
- Perhaps a screen behind the Council or more/larger screens so the audience can see.
- Have never attended - maybe they could be broadcast live on-line/TV.
- I have not been to a council meeting for years because of the idiotic issues that seem to come up each meeting. I understand the council has no control over this.
- Design is more important than look, but the old building had a nice piece of art depicting the city name. Could that be used again?
- Current chambers configuration (and previous configuration in the old, demolished facility) is fine. The space should be designed in such a manner that it can be utilized for other purposes, meetings, etc. It should NOT be so constrained that it can ONLY be used for council/committee meetings. For example, in a city our size, a room like council chambers should be able to double as an Emergency Operations Center (EOC) for as often as an EOC is needed.
- Actually the council chambers seem adequate to me. The center tables seem to be a waste of space but they are probably used for other meetings during the week. Larger monitors would be good.
- The chamber is fine, but many council members are condescending to MLT residents.
- Looks are not important.
- Design a flexible room, say two conference rooms that can be opened into one, some meetings are small and some have too many people standing, etc. Plan for growth and plan for involvement, everything is becoming more expensive, more regulated and thus more disputed.
- The look looks good, but the sound is terrible.
- Large space, good communication system, accessible.
- I haven't attended MLT's, but from other city chambers: make it less like a bland hotel conference room. Again, artwork that reflects the community. Warm lighting.

**3. If you've attended a City Council meeting, how can we improve the look and design of the Council Chambers? (Continued)**

- Just wondering - offering media audio/video feeds??? devices for hard of hearing, real time language translations/sub-titles - even English language subtitles, it is often difficult to hear council members speak - headset microphones would take care of that situation, move away from the rectangle - more circular, perhaps a conical shaped room to bring council closer to the audience???
- You cannot see all the people who are sitting at the work tables. Horse shoe set up maybe toward the audience maybe.

**4. Public safety is an important part of this project. We would like to provide more space for the Police Department, improve safety components, and continue to make the best and maximum use of the current Police Station. We would like your input on this part of the project.**

- Need more space, better lobby area, better restrooms.
- Police Station is too small so some space should be provided and security improvements made but not too much space or those no voters won't pass it at 60%. (Same person said this under what's important section.)
- Current police station and new city hall be situated no more than a street width away. Current police station should be dedicated to police activity only. All administrative activity moved into new City Hall: records, licensing, counseling, shared conference rooms etc.
- Yes we need a new police station.
- Yes, this is necessary. I support this.
- Perhaps the Police station could share conference rooms, storage and other common areas with City Hall which might free up space to develop more private interview rooms and cells in the current police station.
- It's possible that dog licensing, and other non-critical situations/information could be provided at a counter in the lobby of the City Hall.
- Having a place to make reports to the police, pay fines, etc. that is accessible is key.
- It's critical that the police department is updated to meet not only current codes, but space for accommodating future code changes. Safety of the police and non-uniformed staff is important.
- Why do they need more space? Should they not be on the road patrolling our streets? What's with the glass partition? Just because I received a ticket (that I am paying) does that mean I'm a criminal and should have to yell through the glass.
- Enclose the area between the building and secured parking. Can a second floor be added?
- If they \*need\* additional space, they should get it. Hopefully they can minimize space needed by administrative functions to help reduce the additional amount of space needed overall.
- I feel that our police department is doing a great job.
- Additional space for the police department if incorporated into the civic center should only include administrative offices, with holding cells remaining in existing police building, but expanded into areas currently used for administrative offices
- If doing so has advantages, I would like to know what they are. The current police building is fairly new, so why isn't it satisfactory and how can we avoid any mistake that would make a new City Hall obsolete in just a few years?
- The design is not important to me. The layout is important insofar as it is logical, i.e. those offices with the most foot traffic on the first floor and business offices above. I worked in a "green" building in Washington, DC and was not sure if I'd like the lights coming on only when there was a presence in the hallway, etc. I really liked it and think it's an easy build. They used quality carpet tiles which made inevitable repairs manageable and easy. We've come a long way in building construction materials and I'd like to see these kinds of cost effective ideas implemented. They look nice, too!

**4. Public safety is an important part of this project. We would like to provide more space for the Police Department, improve safety components, and continue to make the best and maximum use of the current Police Station. We would like your input on this part of the project. (Continued)**

- We agree that public safety is VERY important, that our police need many improvements, and would support such a measure. But don't lump several projects together!!! Part of the reason that we voted against the previous city hall measures was this combining of efforts - we would support a city hall measure, we would support a police department measure, etc. But it is very upsetting (worth of a 'no' vote) when items we would NOT support get (covertly?) intentionally lumped in with supported measures.
- Like the current police department location because it's easy to get to, to find parking, and there is a secure entry. I like having the PD located apart from City Hall for both public safety and parking purposes. That doesn't mean that they should not have an administrative presence in the new City Hall, but a little space is not a bad thing. I've worked in "out buildings" and had meetings at a City Hall like environment as the executive over the course of several years. It is entirely manageable. (Submitted under the lobby question)
- City Hall should be adjacent to the police station so meeting rooms, service areas, and records can be moved out of the current police station. Maybe even the some of the police personnel can be in new city hall building, not officers but Chief, prosecutor, service and records folks.
- The police men and women should be in their cars working the streets. They really don't need huge offices.
- Provide adequate space.
- I think City Hall should be connected to the Police department, but perhaps with a covered walkway. I think the ballot for improvements to the police department should be separate from the town hall - it is important and should not be tied to the city hall debate. There should always be a separate public entrance to the police department for people who don't want to walk through City Hall to get to the police.
- Police department needs a complete overhaul.
- I would like to be able to renew my dog license ONLINE. I would like to be able to pick up paperwork without having to wait in line so the paperwork is in wall mounted document holders, application station for city jobs.
- The police already get a large portion of our funding, don't they? Brand new cars, new tech, and priority treatment. Come on, tighten your belts a little. Don't be the divas of the community.
- I've never seen the police station, but it obviously needs modern communication systems and accessibility.
- It would make the Department feel more approachable/accessible to integrate its entrance with the central spaces of the Civic Center. Of course that must be balanced with safety and security, but it doesn't need to feel like a fortress.
- Do what is essential for the Police Department but be brutal in sorting through facility features to weed out "wish list" items. The time for wish lists is past.
- Provide sufficient space and accommodations for the police department. I'm sure they'd like to work in a facility where they don't felt like they are in a storage unit or shoe box. Our city is growing and the police have more diverse rolls and needs in our community. Let's give them the tools they need to help our city.

**5. Is the Civic Center layout and design important to you? What features would make it a nice place to gather in our Town Center?**

- A gathering place that represents our city (submitted under what's important question)
- Nice community gathering space with convenient connections between library, City Hall and Police (submitted under what's important question)
- Yes, interactive artwork, passive areas for walking and having lunch and enjoying nature
- Think about grassy areas with benches. Not too many frills. Would love a splash pad for kids/families to gather. If too expensive, leave room to add later. Space for return of the farmers market or have it on 58th again.
- Better connections into Veterans Park. Dog friendly features like water bowl, pet waste bags. Keeping costs down, you could use 1% for Arts funding to add a small fountain to encourage gathering.
- Would love space for a coffee vendors inside lobby or outside or both.
- Small public space in front with area to sit. This space could be used for small events in the summer. Allow some vendor space for lease coffee and pastry shop concept.
- Yes!! Benches, benches, benches, low-water native plants or a community garden spot.
- No, City Hall should be a place for the City officials and staff to run the City, not a place for people to gather. No one is going to gather so why waste your money on this. Look at Brier City Hall - not flashy, very user friendly - probably too small for MLT but we are not Bothell or even Kenmore and don't need grandiose facilities.
- Trees and benched.
- Just make city hall and the police dept functional.
- Yes. A water feature and/or public sculpture would be nice with built in seating. Something like they have at Thornton Creek in Northgate. A space for outdoor performances.
- Building in architectural guidepaths to give a sense of passageway will also encourage movement across the space. For example, include bushes along a circular path that cuts diagonally across the square.
- I like the idea of having the "gathering space" closer to the intersection. I would really like to see the Farmer's Market come back to MLT :)
- Shoreline City Hall has a nice design. Something similar on a smaller scale, space for art, places to sit outside, parking.
- Pleasant to look at and an anchor in the downtown.
- Benches (and maybe tables) for people to stop and talk (maybe even read books). Also grassy area.
- Some open, green space, maybe with a fountain. Comfortable seating, perhaps with some small tables, and hopefully protected from the rain.
- A welcoming plaza/grassy area that could be used for town gatherings/farmers market, etc would be wonderful.
- The original design was well thought out. It would be a great improvement to our city.
- Public outdoor space incorporated into design.
- We don't, and won't 'gather' in the Town Center just to hang out! (That's what the Evergreen playfields, the rec center, and other areas are for.) The Civic Center should be mission focused - I come there to do business (passports, permits, plan review, pay bills, etc.) and want to be able to get in/out quickly and efficiently.
- Open space in front with low maintenance landscaping. Would be nice to have something to draw young / family folks. Spray park low key skate area.
- Indoor and outdoor gathering spaces for citizens.
- If keeping cost in check – No.
- Keep it simple, keep cost down.

**5. Is the Civic Center layout and design important to you? What features would make it a nice place to gather in our Town Center? (Continued)**

- I see eventually an open plaza at the corner, so people are welcome to come, maybe a small, simple fountain, Benches and seating (with backs). I'd like a Community Transit bus stop in front of City Hall. I'd really like underground parking. I think parking lots are a waste of space. I think the police department should have separate parking and entrances so their vehicles can move unimpeded.
- Yes, build for the future. Make it a gathering place. Make room for our art show.
- Landscaping with low maintenance shrubs, flowers, or trees, comfortable chairs, free wireless connection, coffee shop, lecture room with monthly lectures, ART WORK from school district.
- See prior answer about cost savings. No Taj Mahal.
- Layout & design are important somewhat, but Form Follows Function. Functionality is paramount.
- Area for gatherings, free concerts, street fairs etc.
- Would like to see an attractive plaza linking library, city hall and the park, and would love a splash fountain feature (like University Village) for kids water play. (Submitted under Veterans Park question)
- Some type of central gathering space, possibly circular, would be very inviting. Shade trees and lawn or walkable groundcover where possible makes it more inviting still, especially in summer.
- Keep gathering places and other "bonus" features to the minimum required for City Hall functionality. If I want to gather for some fun with other community residents, I'll go to a park or Diamond Knot or invite folks over to my house. If we as a community wanted gathering space, we would have voted for any of the previous three City Hall proposals. Stay focused on developing a good design for City Hall; a well-designed City Hall will fit into the Civic Center just fine, so keep open space around the perimeter of the new City Hall and don't spend a lot of time worrying about the Civic Center.
- A feeling of openness; there will be a coffee stand - provide larger tables that promote sharing and conversation with those we do not already know! a quiet room is also easier for conversations.
- Parking. Plenty of it because it is very ugly driving to the library and the streets are lined with cars. The overflow from the transit center ruins the former neighborhood feel of MLT.
- I think the Civic Center is just that -- a City Hall that includes Police facilities. Design should include a gathering place FOR THE FUTURE. For now the emphasis should be on the City Hall and Police Department facilities.
- I don't think of city hall as a place for people to gather. We already have and soon will have even more commercial places. The library, senior center, rec pavilion, schools, churches and parks should provide plenty of non-commercial space. We need a city hall, not a Civic Center that may not be used much.

**6. Ideas for connecting the Civic Center to Veterans Memorial Park and/or the Transit Center?**

- Make the park a part of this project and make a well-lit, safe connection through the park to the Transit Center since the community is becoming a transit oriented community (from what's important to you question)
- Orientation of the building, linking uses from one area to the next.
- Clean trimmed up path with lighting to transit station.
- Not needed.
- Lights.
- No, not needed.

## 6. Ideas for connecting the Civic Center to Veterans Memorial Park and/or the Transit Center? (Continued)

- Use the existing trail that cuts through the park and lets out at the northeast pedestrian entrance to the transit center surface lot. Make this a more permanent path with signage and clearing. Lights just along the route in the park would be helpful for commuters who get back after dark. This path is ideal for moving people from the transit center to downtown core as it is relatively flat, quiet and scenic, vs. the sidewalk along 236th which is noisy, hilly and not as direct.
- I'm afraid I don't feel comfortable walking through Veterans Park at any time - So I just avoid that area.
- More trails, a paved trail to both the park and transit center?
- Wider, well light trail to the Transit Center. This should provide routes to Veterans Memorial Park from the Civic Center area.
- Pave the trail and add lighting.
- Could the trail(s) be paved or at least graveled on a regular basis? Lighting to make people feel safe to use in the early morning and evening.
- A small amphitheater in the wooded area between the library and the path that runs through Veterans' Park, for live plays and concerts. Also, please lay down some gravel on that path! In the rainy weather, parts of the path become a muddy swamp.
- Not had a chance to walk the path between the two. I like the trees, but the memorial park seems very dark.
- If the city is putting a through street to the park and ride, that should handle all of the other concerns. 60th???
- Incorporating paved pathways with natural plantings landscaping and good lighting.
- As in bus service? I'm not sure the intent of this question. If bus service is meant, I would think that would be a given.
- The current walking (bike?) path(s) are acceptable. Perhaps more lighting for night time.
- Paved paths and lighting
- Pogo sticks, for sure.
- Not needed.
- Not needed.
- I would love a covered walkway to the library. Make it easy for people to walk to and from both. As I woman I will not cut through Veteran's park to the Transit Center. I enjoy the park as a park. I think you are better off with a local bus that would stop in front of the City Hall/Library and then continue on to the Transit Center. The elderly and handicapped are more likely to use this, as I would I. Of course bike racks.
- Not at this time. As we need to conserve money due to all the stuff the state, federal, and all the extra stuff that is being put in front of us this year.
- Not necessary.
- Wide sidewalks, native plantings, good lighting.
- Only to widen and light the primary path to feel safe. However, preserve the native wooded character of the Park. Wayfinding signage.
- In the near-term, replace the spongy, muddy path from Veterans Memorial Park with better surfacing. With the new Sound Transit light rail station and the residential properties that will be acquired adjacent to the existing park and ride, there is a golden, once-in-a-city-lifetime opportunity to create connected, inviting public space that makes it a pleasant walk from the new light rail station up to what will be a vibrant Civic Center. Veterans Memorial Park is in need of a total makeover (last time I visited with my kids, I left quickly and called the Parks Department to report a tree that was about to fall on the trail), and there is a good opportunity coming up to make that happen.
- Somehow . . . it has to be non-obtrusive to the current (animal and plant) life that live there! Obviously(?) it will have to accommodate wheelchairs and bicycles don't forget entrance/exit that also works with the library.

**6. Ideas for connecting the Civic Center to Veterans Memorial Park and/or the Transit Center? (Continued)**

- Yes! Maintenance and improvements on the trails, lights are needed for safety. Yes there are animals in the woods, but there needs to be more attention to the pedestrian safety between the transit center and library/city hall areas.
- Not really. Uncontrolled addition to parking for the commuters all day every work day. Not conducive to the "walk around" concept.
- Pave and light the walk-way down to the Transit center. No additional connector to Vets Park.

**UPDATE – The Post Office is no longer interested in this option. No need to answer this question.**

**7. The Post Office is a social hub that activates the community. Would you be interested in space being added to the project (increasing the total cost) for the Mountlake Terrace Post Office if they were interested in leasing space in the building?**

- As long as it's not too far to walk to drop off mail.
- Absolutely but not if the total cost would tank the vote. Since I was a yes voter, definitely poll previous no voters on this. I see this project boiling down to finding a suitable proposal for previous no voters.
- If the lease will pay for increased cost.
- Yes! I love this idea.
- Not needed. It is not a social hub, this is an in and out place and I have never heard of anyone being excited about going to the Post Office. It is more of, ughh I have to go to the Post Office.
- Yes. Parking for the Post Office is terrible.
- No but only because I think those who are against progress would vote no if it costs more.
- No, would make too much traffic in there.
- YES! Great idea!
- Would be great if the post office were in the new City Hall building as I feel it's current location isn't very convenient but what happens if the USPS goes out of business - What happens to the space then?
- Sure. The Post Office is very small and there are only really three hard to reach parking spaces.
- Yes. This would bring "one stop shopping" into one facility, City business typically "slows down" during the Christmas holiday time between end of November to early January. This would mean those mailing packages, etc., for holiday delivery would not be impeding city business with customer "overflow".
- Don't care either way
- YES! Don't want to lose the Mountlake Terrace post office if the building they are in sells.
- YES!
- If it would offset the additional cost (at least mostly), then yes. If this would lead to them having Saturday hours, even better.
- I think it is quite a convenience to have our post office locally. If the post office is to be relocated out of the city, then it should be discussed. I think it is a bad idea to have the post office in the city building. Parking and delivery take up a lot of space.
- No.
- Yes, if they are paying for such lease.
- No. I like the current location of the post office but I do think that the office space absolutely needs to be remodeled to, at a minimum, add better air circulation and replace the carpet. I'm a weekly user of the USPS and every time I fill out the survey to USPS and make this point! I'm nervous about too many services being in one location. Is it really cost effective over the long run? I'd be interested in hearing the case for that.

**7. The Post Office is a social hub that activates the community. Would you be interested in space being added to the project (increasing the total cost) for the Mountlake Terrace Post Office if they were interested in leasing space in the building? (Continued)**

- The Post Office is a social hub that activates the community. Who on Earth came up with that quote?!? You have GOT to be kidding! No one goes to the Post Office to hang out... Perhaps next door at Diamond Knot Brewery. We hate going to the post office - old, decrepit, long lines, etc. Meeting a neighbor at the post office doesn't make it a social hub any more than meeting a neighbor at a gas station would.
- Only if they commit to a long term lease.
- Yes. Our post office is an embarrassment and has almost no parking!
- Does anyone use the MLT post office? I don't.
- No.
- I don't see the Post Office as a hub of activity, however, I do think it is very important to have. I would be okay with the post office in city hall, but it's not make or break for me.
- If feasible.
- Yes, this would be great to have Post Office in or near.
- No.
- No opinion.
- Yes.
- Yes! If it's economically feasible. More reasons to visit the Center makes it more accepted and feel safer.
- Nope. Upfront costs are the issue and in the long-term, the City needs to be a service provider, not a landlord to the Postal Service. The Postal Service is an anachronism and we shouldn't be planning long-term for it.
- YES! of course that provides other problems - such as a drive-up drop-off box, wonder if it could be somehow incorporated in the entrance-way along with the coffee stand/cafe area?
- Yes because the current location could be potentially sold and is crammed as it currently is.
- Only with a long term lease in hand.
- No. Let's think about putting the Post Office in the complex on the Roger's Market site.

**8. Any other comments?**

- Thank you for the great EARLY outreach! Nice job!
- I'm an old guy but I'd like to see a small skate park around the front that could be used by library, art, street vendors by reservation. Skate features could be concrete rails, benches, and tables. They'd be multi use and low maintenance. Entrances to City Hall should be ground level.
- Thrilled to give input and look forward to seeing the project along. We have so much potential to create a strong community if we respect those who have been here long term while also welcoming new-comers. Things like children's artwork, recycling bins, comfortable seating, wifi, friendly staff, coffee bar, water fountain, pamphlet rack, handrails for those with balance issues, small areas for private conversations with our officials!!
- It is painful to go into the police station and make embarrassing inquiries by yelling thru glass, and accessibility for differently abled and a place to get information about lost/found pets.
- We need a modest City Hall that allows our City Officials and Staff to do their job efficiently and effectively.
- It would be nice to have rooms set aside inside the city hall for public meeting space and/or nonprofit offices, like they do at the Shoreline Conference Center. A space set aside for an historical archive or museum would also be a unique feature.
- Don't put in a bunch of expensive "yard art" :) I'd rather see the money go into the actual buildings and landscaping.

**8. Any other comments? (Continued)**

- Time to offer a project that can realistically pass that meets the city's needs and that of the residents. Really important to get this done this time while the economy is doing better. After missed opportunities in the past, it's obvious that all sides need to figure out a way to just get it done and move anyone who is on the fence to a yes vote. Despite having a mortgage, debt and going through a career change I still voted for the last two proposals to build the city hall because it made sense for the future both from a costs standpoint and meeting the future needs of the city. The few dollars in a tax increase seemed still worth it looking at it from a costs benefits analysis viewpoint. Obviously there are some who vote no on any tax increase, but it seems like a few more yes votes and clearer common sense reasons to support this are in order.
- Important that the new Civic Center be utilized for city business and functions. This will, hopefully, keep cost within a range the public will accept for a bond issue. An alternative backup plan "B" needs to be readily available if the public does not approve whatever bond issue is put forth.
- Is the PA an employee or a contractor? The PA is not listed in the budget(s) as an employee which to me means a contractor - why does the PA have an office? Should he/she not have his/her own office? Do we not pay him/her a salary/retainer? Or does the PA pay US rent for to have an office in City facilities?
- Entrance on level ground (no stairs for people to access the lobby area). Orient the building to be welcoming. Family/transgender restroom(s). Meeting space the public could reserve/use.
- Would the MLT Senior Center be moved to the Civic Center? It seems like it should be, to be more centrally located.
- Too bad this could not of been dealt with before our transit system had put more taxes on us. I'm tired of lining someone else's pockets. Let's get our city hall done.
- The library building should also be considered in the overall plan, it is a community "third place" that many community members use as a meeting place.
- Can polling of some kind be done to judge the readiness of MLT voters to accept this project [60%] prior to the point it is submitted to the more expensive official voting process?? It might allow 'us' to keep adjusting the plan and polling until we get a 'winner' of yes votes.
- I've worked in a lot of USG, WA State and private buildings over the years. Speaking from the perspective of the person who would be working at City Hall, having plants, a waterfall, art features, etc. were never important to me. What was important was good natural light, clean and functioning restrooms, flexible HVAC systems and a small but good public cafeteria.
- City Hall brick and mortar does not reflect on the citizens of MLT, it is all of the people in the building who do so. It's easy to get caught up on the finishing touches but like any construction effort it's the behind-the-scenes guts of the building that matter most. No one wants to go to a public meeting and have it smell like the MLT Post office - stale and moldy. The library does a great job of filling the public rooms - what are the plans to make the most of spaces like the city council chambers?
- We cannot emphasize enough that we have rejected previous civic center measures on account of the amount of 'fluff' that was added and which probably would not have been approved by the voters had they needed their own specific ballot measure. Specific examples included a separate EOC (Seattle's EOC is only activated a few days a year - a city of our size could combine this with council chambers), senior center (versus one or two all-purpose community rooms like the one in the library, that could be reserved/used by all), and amphitheater (the civic center is all about business with the city - get in/get out; not concerts, forums, etc.).
- Space for small coffee and snack concession should be considered. Would be nice for employees and the public. Could be a counter top stand close to the entrance. Might be nice to grab a cup and go outside to watch the people or go to the park.
- We're a small community and don't need to sink money into a fancy project. Keep it functional and adequate space. Use city money on streets, parks.

**8. Any other comments? (Continued)**

- A building that is built for flexibility and growth. MLT is growing. Right now the population is aging, so that needs to be considered, but with all the building go on perhaps our population will become more youthful. I'd love to see some solar power. I have voted yes on every single option. I think it's really important to stop paying rent, and I think we have an opportunity to create a public space that will encourage use. Perhaps people will be shopping at the "Rogers" site and realize how easy it would be to walk over and drop off a ballot, or a payment or go to the library. I know people talk about a Farmer's Market, I think we should use the top floor of the parking garage and MLT Transit Center. People can easily drive/park there and on weekends the top floor is not needed for vehicle parking. We must think about multiple usage options. I'd hope there would be a nice break room and private patio for city employees to enjoy away from the public.
- It should be built with the future in mind. Our world is spinning out of control and we'll need space to provide for whatever is in store for us. Hate to go to voters all the time.
- Thank you for soliciting resident & nonresident opinions! I appreciate all the work you're putting into this.
- Although I would like to see a design rather unique to MLT, there are many aspects from Shoreline City Hall that are inspiring: the natural light lobby, openness of plan, changing art displays, to name a few. I hope the City chooses to be innovative, creative and welcoming, even if budget is tight.
- The project team needs to stay brutally focused on things to cut. If this were the first go-around, there would still be leeway for dreaming. This is round four and all the stuffing needs to get knocked out of the project. I'm going with the "Rocky" motif here; MLT residents have made it clear we want a lean and mean City Hall, so let's make it happen.
- Re: funding there is short AND long term \$\$\$ we need comparisons - how much \$ are we saving to build something that will have high maintenance costs? Keep in mind that with time, \$\$\$ becomes \$ - worthless - the price of everything goes up with time, so remember, EVERYTHING will cost more in 5, 10 years! And that includes the costs of maintenance think a LEED certified (green) building - one that is at least energy net zero; a green, with plants - roof that captures and filters rain water that is captured and used. I think it would be so cool - to have the roof be, at the same time a park! From the air, it would look like a continuation of Veterans Memorial Park! I know - it would cost more - up front, BUT that's where, the benefits will come over the years as a savings and benefits!
- Thank you for your time. I'd like a city hall for MLT to not be so special ordered that maintenance on the building would be higher on the long term. Don't get caught up in making everyone happy with every detail of every department. Please consider future needs of the building for example, if you have 2 cashiers for business transactions, would there be room for a 3rd space in the future or will the area be too tight for any reconfiguration accommodations in just a few years?
- What happened to the "walk around concept" we heard so much about? Witness the corner of 56th and 236th which sits with almost zero vacancies in the "business" sections, yet we move ahead with a similar concept across the road? Inconvenient underground parking just to walk around vacancy after vacancy with little relief in sight. REPEAT SOMETHING AND EXPECT A DIFFERENT RESULT???
- Plan A would be for a 15 year levy, THEN, when city hall is paid off, a 30 year levy in 2035 for a new recreation facility. (Does anyone really think voters will approve overlapping levies?) State upfront that is why 15 instead of 30. Suggest online survey before June 5th. Plan B (if 15 year measure fails) is 30 levy, with the understanding the Recreation Pavilion may close before 2050. I think most educated voters know a new recreation facility is lurking out there, ever since the Council adopted the Civic Facilities Advisory Taskforce recommendation of a \$38,000,000, 73,000 square foot facility in 2009. Respectfully Dale Jeremiah